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Signing on and off procedures for Crew Egyptian or other nationalities.

Amongst the current pandemic, there has been much conflict regarding the procedures applied via local authorities whether it is the local airport authorities or port authorities.

Within many sources of information scattered around, it is worth mentioning to clarify what happens in real when crew arrive to Egypt and what should be done to avoid complications upon arrival and whenever a crewmember is declared sick.

SIGNING ON PROCEDURES

Before flying to Egypt, there should be some documents available with the crewmembers before flying and upon arrival that would facilitate entering the Egyptian borders.

Crewmembers should hold: health certificate that should state he is free of diseases and illnesses.

As per ministry of health covid 19 regulations, any comer to Egypt (by air or ship or land) whether Egyptian or non-Egyptian should hold PCR test for covid-19 negative validity for 2 days maximum before flying (just in case as some airlines puts this condition and some other lines don't) while it is worth mentioning that some officers at local airports insist to view the PCR swab test some other just carryout body temp. test so to avoid complications and guarantee smooth admission to borders, we always recommend recent PCR swab test, all the above procedures with airport authorities should be made in the presence of agents at airport.

After completion of airport procedures, the crewmember is to proceed to port of appointment with agents who will again carryout further formalities with immigration office and health quarantine office at port of appointment.

Upon arrival of crew at port, the following should be presented by agents:

- List of names of crew.
- Regular passport.
- Seaman books.
- Formal request to health quarantine department at port to formally sign on the crew on board.
- Attendance at health quarantine office to carryout rapid medical exam.
- Physical attendance of the crew in front of immigration office, holding their original travel documents.
- Appointment card obtained at immigration office, stamped with local authorities' stamps.
- Completion of the above formalities is usually followed by rapid PCR test / body temp. measure.

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- If symptoms are mild, like fever, general wellness physical performance, the crewmember is to be examined by private doctor or ER unit where treatment protocol is prescribed and crewmember is to be accommodated at hotel under the supervision of agents delegate who should provide all necessities and medication throughout the time of treatment till crew is retested and found negative as per doctors physical exam and lab test.
- If symptoms are severe and needs urgent hospitalization as per doctors' advice.
- Crewmember is to be admitted to hospital to be closely monitored where regular CT chest scan are made, measuring to oxygen level in blood and other tests indicating the progress of the case.
- Further PCR swab test is made.
- And crew can leave hospital after it is proved via lab tests that they are covid-19 free.

PRIVATE HOSPITALS IN CAIRO THAT ACCEPTS POSITIVE CASES

- As Salam International Hospital
- Saudi German Hospital
- Dar Al Fouad Hospital
- Cleopatra Hospital some branches.

FOLLOW UP AND REPORTING

Our office has been providing the medical follow up and reporting facility via our medical consultant during the current pandemic.

Once we receive instructions about the new case , we take the initiation and guide agents to proceed to which hospital , our medical consultant gets the direct contact of the hospital and treating doctor and starts daily follow up with medical team at hospitals , makes sure that the treatment protocol is well implemented , and reports accordingly to the case handler who by turn reports to underwriters or members .

Our medical consultant supervises the CT scans and lab tests, regular swabs , oxygen level that are all essential during the treatment process.

The above has been prepared and edited by Medical and Personal Claim Department

At Middle East Survey and Control Office

Egypt

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SIGNING OFF PROCEDURES

- First things first, ticket is preferably to be direct to avoid complication at connection airport, however if obligatory connection shouldn't be more than 12 hrs.
- Again, agents being legal representative of the vessel, file a formal request to immigration office at port to sign off the crew.
- The above is followed by formal request presented to health quarantine office to approve disembarkation of the crew after carrying relevant test for covid-19 via the ministry of health labs or their approved facilities.
- PCR test for airport use (validity for 2 days) prior to departure.
- PCR test should contain time and date of test
- very clear wording
- Formal stamp of Ministry to Health
- After completion of the above steps, agents are requested to accompany crew to airport, assist in carrying out further formalities with immigration at airport.
- Crew are to present the PCR test in front of immigration, validity of which is 2 days prior to departure.
- By fulfilling the above there should be no problems at all for any nationality.

Where to carry out PCR test:

PCR is usually made as per the following:

- Agents are to seek the test via private labs where agents proceed to with crewmember to carry out the test/ or ask for home facility where the lab provides delegate to do the PCR for the crewmember at hotel if foreigner.
- Or agents proceed to one of the local ministries of health labs available at:
 - Ain shams university hospital.
 - Abaseya fever hospital.
 - Ministry of health office down town Cairo near old AUC building.
- Drive through service at AL Nile university at fifth settlement district.
- Results should be issued within 2 days some medical facilities issue the results after 12 hours.
- All results issued from any source of the above are stamped with country Eagle stamp and approved by local Ministry of health.

Cost of PCR test:

- According to the source of test and facility, cost varies from EGP 1500 to EGP 3500 for foreigners and from EGP 1500 to EGP 2750 for Egyptians.

What happens if PCR test is positive at any stage:

- Doctor visit for clinical examination / or ER unit at any hospital.
- CT chest – oxygen level in blood.