



STEAMSHIP MUTUAL

To the Members and Correspondents

June 2009

Dear Sirs

**A TEAM EFFORT**  
**A GUIDE TO CASUALTY INVESTIGATION AND CLAIMS HANDLING 2009/2010**

The Club's innovative guide to casualty investigation and claims handling, "A TEAM EFFORT" has been revised and copies of the 2009/2010 edition are enclosed with the compliments of the Managers.

To reflect recent developments, this edition contains additional reference documents such as the Bunker Convention, the Rotterdam Rules and materials on the Vessel General Permit requirements established by the U.S. Environmental Protection Agency. The DVD also contains updated versions of the Club's Rules, the revised terms applicable to Charterers' Cover, and the current list of correspondents and staff contacts.

The Managers attach considerable importance to effective claims handling and it is hoped that this DVD will be of assistance to Members' staff ashore and afloat, and correspondents, both as a practical guide to dealing with P&I claims and as a source of useful reference material.

If further copies of the DVD are required, these can be obtained on request from the Managers' London representatives. As with previous productions, the 2009/2010 edition of "A TEAM EFFORT" has been produced with the financial support of The Ship Safety Trust.

Yours faithfully,

THE STEAMSHIP MUTUAL UNDERWRITING  
ASSOCIATION (BERMUDA) LIMITED

B.494

**THE STEAMSHIP MUTUAL UNDERWRITING ASSOCIATION (BERMUDA) LIMITED**  
Registered Office: Clarendon House, 2 Church Street, Hamilton HM 11, Bermuda  
Authorised and Regulated by the Bermuda Monetary Authority and the United Kingdom Financial Services Authority  
(FSA registration number 202762)

**MANAGERS: STEAMSHIP MUTUAL MANAGEMENT (BERMUDA) LIMITED**  
WASHINGTON MALL I, PO BOX HM 447, HAMILTON HM BX, BERMUDA  
Tel: (441) 295 4502 Fax: (441) 292 8787 Website: [www.simal.com](http://www.simal.com)